

## DOBEL® QUALITY & SERVICE GUARANTEE

The best guarantee the market can offer



## ARE YOU LOOKING FOR A SUPPLIER OR A PARTNER?

If you are looking for a trusted supplier of pre-painted sheet steel or foil-laminated sheet steel, Metalcolour has much to offer. We can guarantee exceptional customer service, industry-leading delivery times and consistently tight tolerances.

We do it to make your business prosper. We do it to show you our commitment to offering the lowest in-place cost possible. Think of what it would mean to your business if you could stop worrying about your supplier's performance.

Now, wouldn't that make you sleep better at night?

## OUR PROMISE

Your success is our driving force. That's why you, as a Metalcolour **DOBEL**® products customer, are entitled to the best service and quality guarantee the market can offer.

**Quick help.** You will receive answers to your inquiries and claims within two working days. When required, a service technician will be on site to support you within one week.

**Delivery on time.** Your materials will be delivered ex works according to the order confirmation. Should we cause a delay of more than a week, you will receive a 5% rebate on the delayed goods. The normal delivery time for standard products is two to three weeks, ex works.

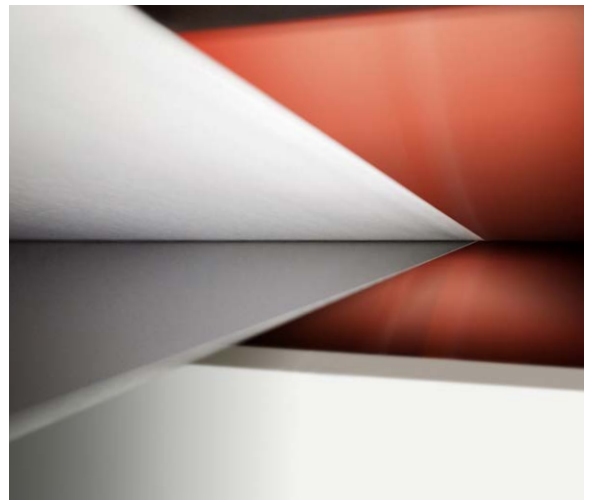
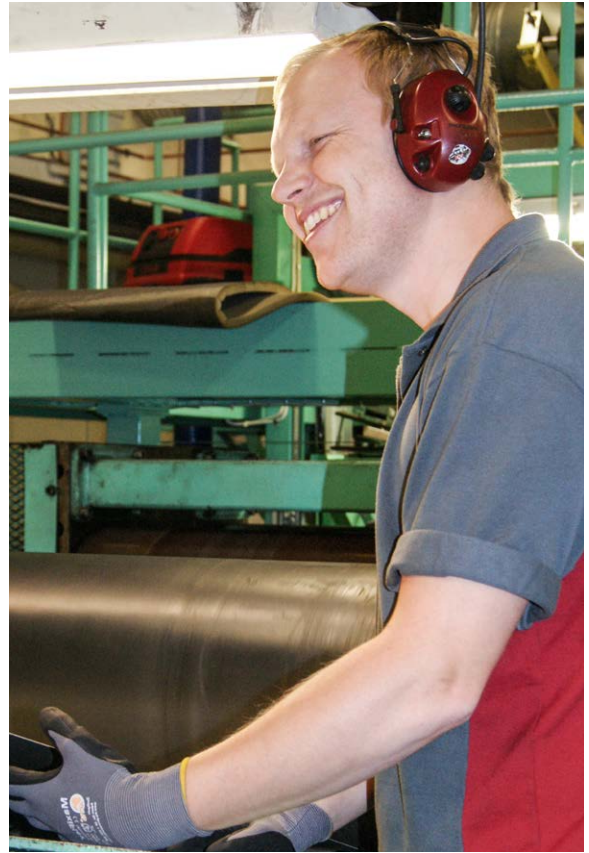
**High-quality products.** We always use hot-dipped, high-quality galvanised steel. All materials are delivered with an anti-corrosion backside coating. Printed foils are fitted with a protective wear layer. All products are delivered with a glue-free protective film. All our certified products are classified according to the latest relevant regulations.

**Close tolerances.** The minimum order volume for sheet metal and coils are 10 m<sup>2</sup> and 250 m<sup>2</sup>, respectively. The ordered quantity is always delivered, and our excess tolerances are the smallest on the market. For the **DOBEL**® PVC coated product range the gloss tolerance for foil-laminated steel with a thickness of 0.50–0.80 mm is  $\pm 7^\circ$ , measured vertically using a 75° angle gloss-meter\*. The colour difference on plain colour films is  $\leq dE 1.0$ .

## TRY US

Contact us for further information or for a trial order to see for your self.

\* Due to the embossing of the surface of a few of our foils, the gloss level is not measurable. Therefore the gloss tolerance part of the guarantee is excluded for these foils. Please contact our [customer support](#) for updated info.



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